

Take Ten to read

NOVEMBER 2018

We have continued our 80th birthday celebrations by reading our new free children's book to local children at Haveley Hey Community School in Wythenshawe. The book, aimed at Primary School children, is titled 'Reach for the Sky' and tells an enchanting story about travel, determination and achieving your dreams. Fifteen colleagues from a range of Airport departments read the story to classes of children before giving copies to the school. We are giving away 5,000 free copies of the book to schools across the region to support children's reading across its vast catchment area and offering aviation themed assemblies and workshops.

Our first reading of the book to school children also supported the launch of the 'Take 10 initiative', which is part of the Read Manchester campaign from Manchester City Council and the National Literacy Trust, to promote reading and its impact on mental wellbeing. Take 10 encourages people of all ages to take 10 minutes out of their day for themselves to read to help feel happier, more relaxed, and improve memory and concentration.



BBC Music Day



On Friday 28th September we hosted performances for BBC Music Day across the Airport. The day started with the Indian Choir of England serenading passengers checking in at Terminal 1. The music then moved on with the Airport choir performing outside World Duty Free and the band of the County High School Leftwich (pictured) performing on the apron for passengers climbing the steps to their easyJet Airbus.

Other performances were made in Terminal 2; by boyband 'Yes Lad' and at the 'Mood Café' (contractors rest area for the Manchester Airport Transformation programme); by Outwood Primary School Heald Green and The Radclyffe School Oldham. The Station hosted the remainder of the performances on the stage of our monthly 'Platform' food event; including performances by the Suffragette Singers, Fianna Phadraig Pipe Band, Baguley Hall/St Peters Primary Schools, The Celtic Fiddlers, Katie Galloway, Manchester College and Together Dementia Care Choir. Both Airport colleagues and passengers were able to enjoy the range of performances.





This year Manchester Airport has been out in the community celebrating its 80th birthday. So far, we have celebrated in Heald Green (pictured left), Bramhall, Knutsford (pictured right) and Moberley treating over 300 elderly residents with afternoon tea, entertainment and a free raffle.



Tea Parties

In July, children from 12 Primary Schools from across Greater Manchester, Lancashire and Cheshire competed in the Airport Community Network 'Apprentice Enterprise Competition'. The children had been mentored, through June, by Network members including the Marriott, MAG, BCEGI and Aecom. The children presented their poster and radio advert under the theme 'Safety in the Sun' to the judges from Greater Manchester Police, Heart FM, Carat Media, MediaFour and World Duty Free. SS John Fisher & Thomas More Catholic Primary School in Wythenshawe bagged first place winning a Circus Big Top and performance for their whole School. Second and third places were awarded to Crossacres Primary School in Wythenshawe and St. Peter's Roman Catholic Primary School, in Rossendale, who both received an ice cream van visit for their Year 6 classes.

From Wednesday 1st August the winning poster was displayed in all of Manchester Airport's three Terminals (see picture right). The SS John Fisher & Thomas More Catholic Primary School children also made a professional recording of their radio advert with Heart FM that was broadcast over the summer.



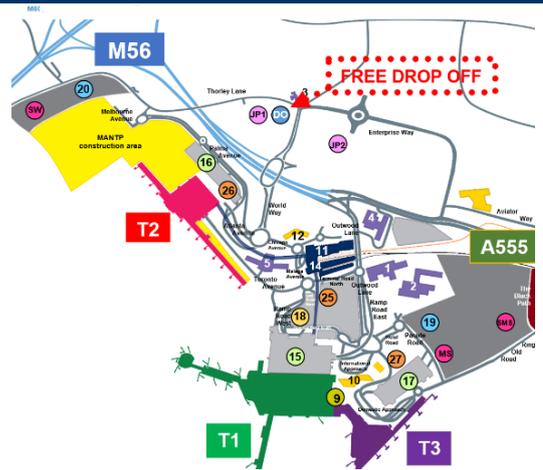
Apprentice Enterprise Competition

On 10th July we introduced changes to our forecourts. Passengers can be dropped, free of charge at our new drop-off point (located directly alongside our JetParks 1 car park), or they can choose to pay £3 for five minutes (£4 for ten) and be dropped off directly outside the Terminal.

Forecourt congestion has significantly reduced following implementation and we experienced no major operational challenges, aside from teething problems in the first week.

There has been no change to pick up arrangements. Since 2007 those picking up passengers have been directed to access our on-site multi-storey or arrivals car parks at each Terminal. This change became necessary after a change in security restrictions removed 50% of our forecourt capacity.

The changes to drop-off have highlighted people were going against the restrictions and picking up in this area. The 'Pick-up' routes for each Terminal are clearly sign posted and the charge is £4 for 30 minutes. We acknowledged there were some teething issues when the changes were brought in, these were all ironed out quickly. We have an improvement plan underway to make changes to further ease the process for passengers, such as improving pay stations and signage in the arrivals car parks. We are also reviewing blue badge spaces in the arrivals car parks.



Forecourt changes

At the Manchester Airport Community Trust Fund meeting in October, 24 groups received over £32K between them. Since the Fund began over £3M has been given to more than 1,400 local groups.



Groups such as the 1st Wythenshawe Scout Group (pictured left) received £1k towards camping equipment, Southern Bee Allotment received £2.3K for bee hives, Manchester Young Lives in Wythenshawe received £1.7K towards a swing and Home Start in Wythenshawe received £376 for a community cooker to help with preparing meals for people in need.

To apply or for more information please visit www.manchesterairport.co.uk/communitytrustfund.

Manchester Airport Community Trust Fund

